

# Zen's Simwheels – Policy changelog

## Recent changes regarding all policies on zenssimwheels.com

### General changelog terms

*All changes below are either added, changed or updated on the previous policies. Non added, changed or updated policies are NOT listed below meaning they remained the same.*

### 11-08-2023

*Main changes: All policies have been exchanged from being linked to PDF files, which opened in a new tab, to now being visible on the website pages.*

### Shipping Policy:

- Added new information about courier selecting regarding domestic and international shipments.
- Added extended information about shipping time (in days).
- Added information regarding *NON Custom Product* shipments.
- Changed sentence regarding tracking notifications.
- Added new information regarding cancellation proces, linked to page [returns](#) policy.

### Returns Policy:

- Added product categories for non returnable and returnable products.
- Added product categories for non exchangeable and exchangeable products.
- Added policy: exceptions/special occasions for non cancelable product group, thus to improve customer service.
- Improved list and overview of product groups regarding Custom made/build to order and ready made products.

### Privacy policy:

- Added link to section 'agreement'.
- Updated company adress on 'contact' section.

### Terms and conditions:

- Added link to privacy policy.
- Added 'placing an order' section, agreement on all Zen's Simwheels policie.s
- Updated company adress on contact section.

### Disclaimer:

- Added (this) updated policy changelog

**15-08-2023**

**Returns Policy:**

- Added information about warranty period.
- Added information about warranty conditions
- Added information about exceeding warranty period